**Section 100 – Management & Administration**

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| General Rules & Administration - 100 |
| S.O.P # 100.01 | **Mission, Vision, Statement of Core Values & Motto** | Page: 1 of 2 |
| EFFECTIVE: 10/14/2019 | Authorized: Board of Directors |
| REVISED: |  |

**100.01.01 Mission**

To respond, treat and transport all equally with compassion and respect during their medical emergencies; and to promote safety and encourage good health.

**100.01.02 Vision**

Our Vision is to achieve the optimal outcome for each life we serve by providing the highest level of service through an advanced life support emergency response capability while staying on the forefront of medical advancements with training and technology in a workplace built on trust, opportunity and teamwork.

**100.01.03 Statement of Core Values**

We strive to consistently demonstrate:

* **Integrity**
* **Compassion**
* **Respect** – for Life
* **Sacrifice**
* **Pride** – in Making a Difference
* **Education**
* **Proficiency**
* **Teamwork**

**100.01.04 Department Motto**

***We are the warmth of promise***

This motto may bring questions of the meaning.

To our veteran board members it represents the perseverance of this agency in its infancy as the department struggled to overcome financial struggles and become a permanent organization of service.

To many of our paramedics and EMTs it is the reflection of their strength after responding to a horrible call that taxes their heart and spirit. They find comfort from each other and their loved ones, and then they rise again to serve in their calling.

After the individual deaths of four members of our department, the stress of responding and treating our own had taken its toll. Through a healing process the members of this agency has emerged from the ashes of despair like a phoenix to continue to provide good care to our community.

To all of them this motto represents the promise; no matter the diversity we will continue to respond to the needs of our community.