**Section 400 – Emergency Operations**

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| General Emergency Operations – 401.00 | | | |
| S.O.P # 401.07 | **Report of Abuse and Neglect** | | Page: 1 of 1 |
| EFFECTIVE: 10/14/2019 | | Authorized: Board of Directors | |
| REVISED: | |  | |

**401.07.01 Contact List to Report Child/ Elder Abuse and Neglect**

**Abuse Hotline**

Phone: 541-548-9499

Fax: 541-548-5660

**Adult Protective Services Hotline**

Phone: 541-693-2707

Fax: 541-388-6118

**Frontier Regional Dispatch Non-Emergency Phone**

541-384-2080

**401.07.02 Reporting**

1. In accordance with OAR 333-250-0265 (1)(g)(h) Jefferson County EMS District maintains that all employees and volunteers are mandatory reporters for suspected Child Abuse and suspected Elder Abuse.
2. When suspecting child abuse, the Employee or Volunteer will call the Child Abuse Hotline between the hours of 8:00 AM to 5:00 PM and make a report of the incident. During afterhours call Frontier Regional Dispatch.
3. When suspecting elder abuse, the Employee or Volunteer will call the Adult Protective Services Hotline between the hours of 8:00 AM to 5:00 PM and make a report of the incident. During afterhours call Frontier Regional Dispatch.